

LIFE CLAIMS DIGITAL EXPERIENCE MAKES SUBMISSION AND MANAGEMENT EASIER FOR YOU.

No one wants to have to file a Life or Accidental Death and Dismemberment (AD&D) insurance claim. But if they have to, our online submission makes the process as easy as possible.



How to File a Life Claim Online | Visit The Hartford's Ability Advantage at abilityadvantage.thehartford.com

The screenshot displays the 'ABC Company' portal. The top navigation bar includes 'Dashboard', 'Billing', 'Documents', and 'Reports'. The main content area shows a welcome message for 'Charles Lifetpa' and an 'Employer Dashboard' with metrics for 'Portal Messages' (0) and 'Eligibility to verify' (5). A sidebar on the right contains 'Announcements' and 'Quick links'. The 'Manage Life Claims' section is highlighted, showing a search bar and a list of claims. The 'Submit a Life Claim' section is also highlighted, showing a form for entering employee information.

Manage Life Claims

Manage all submitted life claims, access robust reporting capabilities and a comprehensive dashboard.

Submit a Life Claim

Once you have the necessary information to get started, creating a new claim is simple and intuitive.

Manage Life Claims

Life Claim Search by Employee: First Name, Last Name

Not Yet Submitted (5) Submitted (20) Withdrawn (2)

These are previously saved records that haven't been submitted as a claim yet. You'll have to finish and submit them before they can be reviewed.

Sort by: Oldest to Recent

Filter by employee name: Start typing...

Creating A Life Claim

Before you get started: You'll only be able to save this claim online once you enter the following information:

1. Name
2. Social Security Number
3. Date of birth
4. Contact information on file
5. Type of claim
6. Who the claim is for
7. Available coverages
8. Date of death
9. Last day of work

Your Employee/Insured

First name: [Text Box] Last name: [Text Box]

Social Security Number: [Text Box]

Date of birth: [Text Box]

Cancel Find Employee

Living Benefit Option claims can't be submitted digitally. You'll need to download a PDF form.

For more information, contact your local representative from The Hartford or visit TheHartford.com/GroupBenefits



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